



Cell Phone and PDA Support Policy

Applies To:	All	Policy Number:	ITS-0002
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Policy

As a result of the large variety of products and platforms within this segment of technology, the Information Technology Services (ITS) department provides **very** limited support.

ITS will provide support for Vice President level administrators and above on University owned cell-phone and personal digital assistant devices. Cell phone devices must be owned by the University and on the University's service contract.

No other requests for support will be processed by ITS.

Users who wish to attempt to pursue connecting a device to the University's network do at their own risk.

We regret having such limited support and regret that we cannot guarantee the technology experience you are striving for across the University's network system. We understand you may have spent an extraordinary amount of money to acquire such devices and we deeply regret that you did not review this policy in advance of your acquisition.